MILOS DRASKOVIC

PERSONAL SUMMARY

I am a detail-oriented web developer with a solid aptitude for front-end technologies. Being a self-starter with a great desire to learn, I am quick to adapt to any team. Developing software is my passion and therefore being fully invested in mastering web technologies comes with ease.

CORE TECH

HTML, CSS, JavaScript
React & React Native
Bootstrap, Sass
Basic working knowledge of:
- PHP & SQL(MySQL)
Jira, Postman, REST API
WordPress
Git, GitHub
Adobe Photoshop, Figma

CONTACT DETAILS

Location: Belgrade, Serbia
Phone: +381600178093
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LinkedIn
Github

WORK HISTORY

Technical Support Engineer

Incode | November 2022 to Present

- Providing technical support in enterprise SaaS startup environment.
- Researching, diagnosing, and resolving client issues.
- Knowledge base and internal wiki updating

Merchant Support Specialist - Tier 2

CCBill | September 2020 to November 2022

- Handling VIP Priority Merchants
- Mentoring new hires and helping lower-tiered agents.
- Knowledge base and internal wiki updating.
- Technical Support.
- Making custom payment forms from designs.

Web UI Developer

Smartpoint Adria | March 2020 to June 2020

- Development of new UI features on the bank CMS platform.
- Performance optimization.
- Converting PSD designs into functional landing pages.

Web Developer

Fixrunner.com | April 2019 to February 2020

- PSD to HTML && WordPress.
- Writing custom code to expand the functionality of WordPress plugins and themes.
- Resolving technical issues.

PORTFOLIO

milosdraskovic.com

ACADEMIC HISTORY

Information Technology

Technical College of Applied Studies | 2021 - Present

Applied And Computer Physics

Faculty Of Physics|2015 - 2018 (paused)

- I was introduced to a few technologies related to computer science, such as C, C++, and Java.

JavaScript Programming

JS Belgrade & ICT Hub | November 2017 - January 2018

- JavaScript in the browser - DOM and debugging,
- JavaScript functions.
- Asynchronous JavaScript.
- Introduction to Nodejs and Reactjs.